



## **Sri Lanka CERT (Pvt.) Ltd**

**ADDENDUM NO 01 - TO THE BIDDING DOCUMENT**

**FOR THE**

**Procurement of hardware and software solution for NCSOC**

**INVITATION FOR BIDS No: CERT/GOSL/GOODS/NCB/2025/19**

**September 2025**

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## **ADDENDUM NO 01 - TO THE BIDDING DOCUMENT**

### **INVITATION FOR BIDS No: CERT/GOSL/GOODS/NCB/2025/19**

This Addendum to the Bidding Document of above procurement incorporates following amendments. All bidders shall comply with these amendments in addition to the clarifications issued.

## Amendments

Sr.No.	RFP Reference	RFP Clause	Query	SL Cert Response
1	3. Other Documents to be submitted by the bidder → 3.1  Pg. No:57	Network Architectural diagrams, Software Architectural diagrams, As-built documents, Troubleshooting guides, Operational Checklist, User manual in both soft copies & hard copies shall be provided to purchaser	Please confirm whether it is necessary to provide all the documents mentioned in this section, as some of them can only be submitted after completing the installation process.	Sri Lanka CERT has agreed to remove the As-built documents, Troubleshooting guides and Operational Checklist documents from the original submitted RFP document.
2	Price schedule → Note 5: Pg. No: 38	Note 5: Bidder shall state the cost of license renewal cost for the proposed software for year 6 and year 7 separately	Please clarify whether it is Year 6 & 7 or Year 4 & 5 that are required to submit the cost of licenses.	Sri Lanka CERT has changed the requirement from Year 6 & 7 to Year 4 & 5.
3	2.1 TECHNICAL SPECIFICATIONS REQUIREMENT OF HARDWARE AND SOFTWARE SOLUTION → 2.1.1 Technical Specifications → 31: Server Reliability	Must be within first 5 brands with most reliable server hardware in the market	This appears to be product specific. Could you please clarify?	Sri Lanka CERT BEC has reviewed that again and observed that the term “Server Reliability” is not product specific. It is a generic performance and quality requirement applicable to any brand or vendor. The term refers to measurable aspects such as: <ul style="list-style-type: none"> <li>• Uptime / availability guarantees</li> <li>• Hardware failure rates (MTBF / MTTR)</li> <li>• Warranty and support SLAs</li> <li>• Independent reliability benchmarks (e.g., IDC, Gartner, industry surveys)</li> </ul>

				Since it does not reference any particular brand, model, or proprietary feature, it is considered vendor neutral.
4	N/A	N/A	What is the deadline for bidders to submit clarification requests for this procurement	On or before 3.00 PM, 12 <sup>th</sup> September 2025